

Bob Cross

An association management professional with extensive experience in project planning, budgeting, website development, membership enhancement and overall administration of support services to directors of organizations and NGOs and volunteers.

More than 40 years as a senior association manager with experience in:

- Communicating with and supporting directors, committees and members
- Program development, membership enhancement and program accreditation
- Strategic planning, problem solving and project efficiency applications
- Researching and analyzing needs and designing solutions
- Developing, implementing and controlling plans and budgets to meet objectives
- Writing/editing articles, booklets, newsletters, briefs, and project plans

Professional Experience

President, Megram

(Including being Executive Director/CEO of many of the client associations)

2001 to present

One of the oldest and largest association and office management companies in Canada with a full range of in-house services, Megram provides management and administrative services to the:

- Armed Forces Pensioners/Annuitants Association of Canada
- Association of Accrediting Agencies of Canada
- Association of Canadian Ergonomists
- Association of Canadian Occupational Therapy University Programs
- Canadian Academy of Engineering
- Canadian Association of Fine Arts Deans
- Canadian College and University Environmental Network
- Canadian Evaluation Society
- Canadian Engineering Memorial Foundation
- Canadian Society of Nutrition Management
- Council for Accreditation of Canadian University Programs in Audiology and Speech-Language Pathology
- ECO Canada Program Accreditation
- Ontario Society of Nutrition Management

- Vocational Rehabilitation Association of Canada
- Vocational Rehabilitation Association of Canada – BC Society
- The International Organization for Cooperation in Evaluation

Hands-on management supervision was provided to all of these clients – in many cases issues needed to be resolved or new programs implemented and all relied on Megram – and continue to do so – to provide honest, professional, creative and unbiased advice and to get the job done on time and on budget while mitigating risk.

Megram is hosting ISP for some 75 client websites including email service with proprietary dedicated servers in Montreal.

Executive Director, *Canadian Institute of Food Science and Technology*

1985 to 1988

Director, Design and Technical Services, *National Museums Corporation of Canada*

1979 to 1982

Assistant Director, Consumer Services, *Consumer and Corporate Affairs Canada*

1977 to 1979

Executive Director, *Consumers Association of Canada*

1974 to 1977

Director of Educational Services, *Canadian Wood Council*

1971 to 1974

Director of Meetings and Membership Services, *Canadian Aeronautics and Space Institute*

1967 to 1971

Assistant General Secretary, *Engineering Institute of Canada*

1965 to 1967

Formal Education

Bachelor of Science, *Royal Military College of Canada*

MBA courses, *University of Ottawa*

Various technical courses, *Algonquin College, Ottawa*

Other

Bilingual (but French is rusty)

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